

Software Simple in association with WAM Software is pleased to announce the availability of a new service for WAM customers.

Software Simple will develop, host and maintain your website at a very reasonable rate.

Two basic plans are offered. A simple web site, similar to the sample site: <http://www.happystrash.com> with 20 or fewer email addresses or a more complex custom web site designed to your specifications or having more than 20 email addresses or other advanced features such as a blog or user updatable content.

In addition we will manage all of your email account needs for the web site, including providing spam filtering, incoming email virus scanning and basic setup instructions for various email clients.

What does it cost?

A simple web site is a fairly static web site that establishes your online presence. With the exception of “WAM online payment integration” for waste hauling companies, the user interaction is limited to a contact form where your visitors may contact you via email.

For a simple web site the initial fee is \$600.00. This fee includes:

- Website hosting for 1 year
- Domain name (your .com address) registration for 5 years
- 8 Hours toward the initial development of your site
 - Most simple presence web sites can be designed in less than 8 hours
 - If your site is going to take longer a fee of \$75.00/hr will be charged
 - You will be notified ahead of time if any of these fees will apply
- Basic web site maintenance for the first year
- We will register your business with Google so that it appears in Google Local Search
 - Your cooperation will be required for this registration

For a simple site you will be charged \$200.00/year AFTER the first year of hosting. The \$200.00 fee includes:

- Basic maintenance of your site for the next year
- Web site hosting for 1 year

A Complex website is one where you may have more than 20 email users, elaborate content, potentially a web blog or other enhanced content, or generating a large amount of traffic.

For a complex web site the initial fee is \$1200.00. This fee includes:

- Website hosting for 1 year
- Domain name (your .com address) registration for 5 years
- 15 Hours toward the initial development of your site
 - Most web sites can be designed in less than 15 hours
 - If your site is going to take longer a fee of \$75.00/hr will be charged
 - You will be notified ahead of time if any of these fees will apply
- Basic web site maintenance for the first year
- We will register your business with Google so that it appears in Google Local Search
 - Your cooperation will be required for this registration

For a complex site you will be charged \$400.00/year AFTER the first year of hosting. The \$400.00 fee includes:

- Basic maintenance of your site for the next year
- Web site hosting for 1 year

For both styles of web sites, when your domain name registration expires a renewal fee of \$60.00 will be charged.

Services Provided by Software Simple

Software Simple will design, edit and maintain your web pages. We will be the first contact in the event of a technical problem regarding your web site or email. We will manage your email addresses and assign initial passwords. Simple web pages will include a single contact form.

Software Simple will provide timely updates to websites when necessary and will monitor your account usage to ensure no “overuse” fees will come as a surprise.

In addition, with your assistance, Software Simple will submit your website and company to various free internet search resources such as the Google Business Directory in order for your business to be located by internet users.

Note: Email Passwords are not retained by Software Simple and cannot be retrieved. Password resets to a default password are available, but if abused additional fees will apply.

If after a time you require an entire site redesign, contact us for pricing. A site redesign is not included under basic maintenance.

Services NOT Provided by Software Simple

Software Simple is not an internet services provider. We do not provide for your connection to the internet. An internet connection is assumed if you wish to utilize the email server that is provided as part of your web site hosting facilitated by Software Simple.

Additional Fees:

Software Simple reserves the right to charge an hourly rate of \$75.00/hr for excessive support inquiries and excessive use of email account setup requests, password resets, etc. We will work with you to ensure these are unnecessary and if required train your staff to handle these regular administrative tasks.

Support should be handled via email when possible. Telephone support may incur additional fees.

Over use fees will apply if your website exceeds the quota defined for the level of web hosting you have selected. Remember that the average is used and the highest use day is eliminated from the calculation. Over use situations are rare.

Cities and Governments

If you are part of a city or government, please contact us about providing a website and email access for your city or government.

Refugees

If you already have a website and are unhappy with your provider please contact us about moving your web site to our services.

Terms and Conditions:

Software Simple is utilizing the web hosting services of pair.com for web hosting. We are registered with pair.com as a Value Added Reseller. Our hosting fees are the same as pair.com charges their regular customers. All of our customers are bound by the terms and conditions of pair.com web hosting. These may be reviewed here:

<http://www.pair.com/policies/contract.html>

Web hosting fees will be billed by Software Simple one month in advance. Payment by check is currently accepted. Failure to pay the web hosting fees will result in the termination of your account. Due dates are the first of every month, for monthly billing accounts and one month prior to expiration for pre-paid accounts. Discounts apply for prepaid accounts.

All support inquiries should be handled first via email. We will provide telephone support where absolutely necessary but additional fees may apply.

Definitions:

Web Site Development – creation of your initial set of web pages.

Domain Name Registration – Registering your domain name with an internet registry.

Domain Name – Your internet name, or “Dot Com” name which will be typed into a web browser in order to access your web site.

Please complete the sign up sheet below, and attach with your check and mail to:

Software Simple
219 Walker Ford Rd
Fayetteville, TN 37334

(931) 442-1118

Please email us at: webdev@softwaresimple.com with any questions or concerns. As we setup your site we request all pictures, documents and media to be send via email. You may mail any documents and information that you cannot send via email.

Software Simple Website Development and Hosting Setup Package

Billing Contact Name: _____

Technical Contact Name: _____

Company Name: _____

Address: _____

Address: _____

City: _____

State and Zipcode: _____, _____

Phone: _____

Fax: _____

Email: _____

WAM Serial Number: _____

Domain Name Preferences: _____

(ie: Happystrash.com)

If you don't know what name to request we will assist you. If your domain name choices are unavailable, we will contact you with additional names you may choose from. If you already have a domain name registered or are using another hosting company please note that domain name:

IMPORTANT: Please Attach or email (email preferred to webdev@softwaresimple.com) any brochures, new customer sign up paperwork, service descriptions, pictures (photos will be returned) and any other information that you think will assist us in developing your company's web presence.

Agreement

The undersigned agrees to abide by the pair.com web hosting agreement as specified at the following url: <http://www.pair.com/policies/contract.html>

In addition:

You agree to indemnify, defend, and hold harmless **Software Simple** from any and all liability, penalties, losses, damages, costs, expenses, attorneys' fees, causes of action or claims caused by or resulting indirectly from your use of the service which damages either you, **Software Simple**, or any other party or parties without limitation or exception. This indemnification and hold harmless agreement extends to all issues associated with your account, including but not limited to domain name selection and Web site content.

Software Simple will perform the services outlined above that describe the services offered.

Printed Name _____

Signature _____

Date _____

Please attach a check for that appropriate amount made out to **Software Simple** or you may email us to receive an invoice that may be paid via credit card.

Mail to:

Software Simple
219 Walker Ford Road
Fayetteville, TN 37334

(931) 442-1118

